Have you ever utilized the lost and found on campus?

* No
* Yes

Were you successful in finding your lost item?

* No
* Yes

How satisfied were you with your experience the university's lost and found process? (1 worst – 5 best)

How difficult is it to recover a lost item using the university's lost and found? (1 extremely difficult – 5 extremely easy)

How likely are you to use an app for reporting and finding lost items on campus? (1 extremely unlikely – 5 extremely likely)

How useful would you find each feature? (1 not useful – 5 extremely useful)

* Reporting a lost item through a user-friendly online or mobile app
* Ability to upload pictures of lost and found items
* Automatic email and/or SMS notifications when a lost item is found
* Ability to match reported lost items with found items in the lost and found
* The ability to view previously created lost item reports and view their status at a glance
* The ability to search previous potential matches by keyword or description to find the correct item
* Stronger verification of ownership process
* Ability to assign search tags to item reports to streamline matching and searching

You would use a centralized platform to report and search for lost items☹ (1 strongly disagree – 5 strongly agree)

How important is it that a lost and found system works well on mobile devices? (1 not important – 5 extremely important)

Do you have any recommendations for features of a university lost and found app? (text-based answer)

Do you have any suggestions on how to improve the current Lost and Found system? text-based answer)